

Job Title:	Northeast Georgia Community Connections AUD Recovery Coach		
Location:	Gainesville, Winder, Braselton	Travel:	Yes
Level/Salary:	\$41,600/year	Position Type:	Non-Exempt, Full-time – 40 hrs/week
Submit application:	https://form.jotform.com/201104623717142	Questions:	Jill@gc4recovery.org
<p><i>Georgia Council for Recovery (GC4R)</i> is a non-profit organization with the mission to increase the impact of substance use recovery in Georgia's communities through education, advocacy, training, and direct peer services. We educate, advocate, and create safe and empowering spaces that support the dignity and value of what's right and what's working with individuals, communities and systems. GC4R offers a highly attractive compensation package that includes competitive wages, paid holidays, wellness days, paid time off, healthcare options, and more.</p>			

Job Purpose:

This person will be responsible for responding to persons in the emergency department who have experienced challenges due to alcohol misuse in the Northeast Georgia Healthcare System (NGHS). This person will also work with a small number of individuals to receive medication for alcohol use disorder (MAUD) as well as wrap-around services. This person will uphold the culture, principles, and values of recovery and GC4R in all aspects of services provided to individuals, family members, friends, and allies and will provide connections to local recovery communities surrounding the hospitals, as well as treatment and recovery support services in these communities.

Duties:

- **PROVIDE PEER SUPPORT.** Provide peer support to persons who have experienced an alcohol-related incident in assigned emergency departments. Extend these services to medical floors and treatment providers as guided by team leadership. Determine if peers qualify for the AUD MAT program and occasionally pursue enrollment. Provide information and facilitate the development of relationships with individuals, support/mutual aid groups, and service providers, when appropriate. Offer ongoing support by phone if peers agree. Manage boundaries in relationships and make necessary adjustments through guidance by team leadership.
- **SUPPORT FAMILIES, FRIENDS AND ALLIES.** Provide support to families and allies of people who have experienced an alcohol-related incident in assigned emergency departments. Provide information and education about the recovery process to these individuals, when appropriate, while abiding by HIPAA to protect peer confidentiality. Manage boundaries effectively in the relationships and make necessary adjustments with guidance from team leadership.
- **DEVELOP RELATIONSHIPS WITH COMMUNITY RESOURCES.** Develop and sustain relationships with community resources, supports, and services for the persons experiencing alcohol use disorder, along with families, friends, and allies of those persons.
- **DEVELOP AND SUSTAIN COLLABORATIVE RELATIONSHIPS WITHIN HOSPITALS.** Maintain strong collaborative relationships with all hospital staff and partners. Honor professional boundaries with these individuals. Provide education about the recovery process to caregivers, patients, and hospital staff.
- **RECORD ENCOUNTERS AND ACTIVITIES.** Keep and maintain accurate and comprehensive records in accordance with guidance provided by team leadership.

- **TRAVEL.** Travel is required, primarily within areas serviced by NGHS hospitals.
- **TRANSPORTATION SERVICES.** Transporting AUD MAT Peers in personal vehicles for program-related appointments may be required. All program-related transportation is covered by GCSA Insurance.
- Other duties as required.

Qualifications:

- Active Certified Addiction Recovery Empowerment Specialist (CARES) certification, or CARES eligible.
- CPS-AD certification indicating passing grade on CARES Exam preferred.
- COVID-19 vaccination required – you may speak with HR or the hiring manager if you have questions about this
- Demonstrated skill in actively listening, asking supportive open-ended questions, awareness of self.
- Experience providing peer support and ability to build effective peer support relationships.
- Ability to work as a collaborative team member, supporting others providing peer services and team leadership.
- Experience with the addiction recovery process and principles of a recovery-oriented system of care.
- Understanding of and support for medication-assisted recovery and practices.
- Some familiarity with community-based recovery support services, preferably in the areas serviced by the hospitals of NGHS.
- Ability to develop and sustain relationship with individuals and organizations providing support and services in the communities served by NGHS.
- Ability to treat all individuals with dignity and respect.
- Ability to work in a hospital or healthcare setting.
- Understanding of and ability to maintain appropriate boundaries.
- Cultural competency skills and experience with culturally diverse populations.
- Strong customer service ethic.
- Ability to use Microsoft Office Suite.
- Ability to proficiently use technology (i.e., computers, phones, printers, scanners, electronic health records, video meetings software, excel spreadsheets, etc.)
- Ability to type, and document encounter notes accurately in an electronic health record efficiently and professionally.
- Ability to complete paper forms necessary for the enrollment of AUD MAT Peers, scan and upload forms, and email forms when necessary.
- Ability to communicate verbally, and in writing, efficiently and professionally, with program partners.

Physical Requirements:

- This position requires walking long distances on hard surfaces in a very large hospital system. We also have parking restrictions requiring staff to park significant distances from the parking area to the hospital entrances. We service three hospitals and see peers on all floors and in all areas of the hospital. Some hospitals require walking uphill.
- This position requires being able to walk and stand for up to eight (8) hours a day. Many of the hospital rooms are not set up for sitting during encounters with a peer (i.e., Emergency Rooms, Curtain Rooms, Psychiatric Holding Rooms, etc.). A coach should expect to remain standing throughout any encounter when appropriate seating is not available or could be seen as unprofessional behavior (i.e., sitting on the floor or on counter tops).
- This position requires a significant amount of travel between hospitals, traveling up to but not limited to six hundred (600) miles per month. Travel is reimbursed by GCSA on a monthly basis, according to federally determined mileage rates.
- This position requires, sitting, standing, bending, walking.

Education Requirements:

- Highschool Diploma or GED